

J Bert Mahoney

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Phone: (805) 798-3430

Location: Ventura, California

OBJECTIVE

I am seeking a UX Designer role where I can leverage my extensive experience in responsive, consumer-facing, and transactional product design to drive user-centered innovations. I am eager to collaborate with cross-functional teams to create and enhance user experiences, particularly in financial and e-commerce applications.

SUMMARY

With over 30 years of design experience across multiple industries, I specialize in creating responsive, consumer-facing, and transactional products. I have a proven track record of collaborating with cross-functional teams to strategize, develop, and execute design solutions. My expertise includes user experience research, prototyping, and delivering accessible, industry-best practices for digital products.

SKILLS

User Experience (UX) Design, User Interface (UI) Design, Responsive Design, E-commerce and Transactional Experiences, Information Architecture and Site Taxonomy, Wireframes, Prototypes, and Storyboarding, Human-Centered Design, Agile Software Design Process, Customer Research and Usability Testing, Cross-Functional Team Collaboration, Design Leadership and Thought Leadership

EXPERIENCE

HamiltonBorchman

Human-Centered Senior Digital Experience Designer
2005 – Present

- Designed over 1,000 successful projects, including responsive and transactional products for mobile and desktop platforms.
- Led cross-functional teams to strategize and execute design solutions that adhere to best practices and accessibility standards.
- Conducted customer interviews usability testing, and incorporated data insights to inform design decisions.

Hatch Early Learning Inc.

Senior User Experience Designer
November 2022 – May 2023

- Reduced onboarding steps from 19 to 6, improving user experience and engagement.
- Utilizing AI for research and ideation led to faster and more efficient design processes.
- Conducted user research and created personas to enhance product usability and customer satisfaction.

Art+Logic Inc.

Senior User Experience and User Interface Designer
June 2016 – April 2022

- Led a \$2M auctioneering software refactor project, delivering high-quality prototypes and designs.
- Collaborated with multi-geographic teams, ensuring timely and successful project delivery.
- Secured significant contract values through exceptional customer service and innovative design solutions.

AGIA Insurance

Senior Web Designer and Email Designer
October 2013 – September 2015

- Achieved a 20% conversion rate improvement and a 25% email engagement increase through strategic design enhancements.
- Conducted A/B testing and used data analytics to refine marketing campaigns and digital experiences.

EDUCATION

- **Bachelor of Science** in Computer and Information Science, Hartwick College, Oneonta, New York
- **Bachelor of Arts** in Fine Arts, Painting Concentration, Hartwick College, Oneonta, New York

AWARDS

- Top Creative Design Agencies, Clutch, Los Angeles — 2018
- Top Graphic Designers, Clutch, Los Angeles — 2018
- American Web Design Awards, Graphic Design USA — May 2012
- Hartwick College Fine Arts Library Collection Award, Hartwick College — April 1991

INDUSTRY EXPERIENCE

- Accounting
- Agriculture
- Architecture
- Arts
- Audio
- B2B
- B2C
- B2B2C
- Construction
- Consumer Electronics
- Data Management
- Performing Arts
- Education
- Finance
- Computer Hardware
- Healthcare
- Insurance
- Legal
- Management
- Medical Devices
- Motion Pictures
- Motor Vehicles
- Newspapers
- Printing
- Private Investigation
- Professional Services
- Publishing
- Real Estate
- Software
- Surrogacy
- Technology
- Telecommunications
- Scientific Services
- Wholesale Trade