



TOTAL DUE

\$688.71

Never worry about forgetting to pay, and save money too. With the AutoPay Discount, you save \$5/line (up to \$40) every month. Sign up for AutoPay at [t-mo.co/autopay](https://t-mo.co/autopay)

Hello,



**You have an unpaid balance of \$370.63 due ASAP.**

Visit [t-mo.co/Pay](https://t-mo.co/Pay) to pay now.

Your regular charges of \$318.08 are due by Apr 07, 2024.

PAST DUE BALANCE

\$370.63

**This is what happened since your last bill:**

- Your last bill was \$370.63 and is due immediately.

PLANS

\$180.00

5 VOICE LINES = \$180.00

**This month's charges are the same as last month's**

- (805) 798-7397 received Line Discount ID190002 of \$25.00.
- Thanks for being a part of the T-Mobile family!
- Guess what? You have unlimited minutes, texts and data with your plan!

**Your plan includes:**

- 5G access at no extra cost
- Best-in-wireless scam protection

Details @ [t-mo.co/Plans](https://t-mo.co/Plans)

EQUIPMENT

\$45.84

1 HANDSET = \$45.84

**This month's charges are the same as last month's**

- One month closer to owning your device!

**The T-Mobile® app lets you easily:**

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ [t-mo.co/App](https://t-mo.co/App)

SERVICES

\$80.68

4 PROTECTION PLANS = \$72.00 | 1 T-MOBILE SUBSCRIPTION = \$8.68

**This month's charges are the same as last month's**

- Call, text, and browse in Mexico & Canada. No setup. No roaming charges. Your phone works the moment you arrive.

**Other Un-carrier® benefits:**

- In-Flight Connection!
- Free Wi-Fi and Texting In-Flight now with streaming where available

Details @ [t-mo.co/Inflight](https://t-mo.co/Inflight)

ONE-TIME CHARGES

\$11.56

1 CHARGED USAGE = \$2.13 | 1 OTHER ONE-TIME CHARGE = \$9.43

- This month your account had a Late Payment of \$9.43 applied.
- (805) 798-4662 had a total of \$2.13 usage charges, including Directory Assistance.



THIS BILL SUMMARY

|                | Line Type | Plans    | Equipment | Services | One-time charges | Total    |
|----------------|-----------|----------|-----------|----------|------------------|----------|
| Totals         |           | \$180.00 | \$45.84   | \$80.68  | \$11.56          | \$318.08 |
| Account        |           | \$130.00 | -         | \$8.68   | \$9.43           | \$148.11 |
| (805) 798-4662 | Voice     | Included | -         | \$18.00  | \$2.13           | \$20.13  |
| (805) 798-3430 | Voice     | Included | -         | \$18.00  | -                | \$18.00  |
| (805) 612-9078 | Voice     | \$25.00  | \$45.84   | \$18.00  | -                | \$88.84  |
| (805) 612-9140 | Voice     | \$25.00  | -         | \$18.00  | -                | \$43.00  |
| (805) 798-7397 | Voice     | \$0.00   | -         | -        | -                | \$0.00   |

DETAILED CHARGES

PLANS\$180.00

REGULAR CHARGESMar 15 - Apr 14\$180.00

Charged in advance for bill period Mar 15 - Apr 14. Changes made after Mar 14 will be shown on a future bill.

VOICE LINES

|                |                                         |          |
|----------------|-----------------------------------------|----------|
| Account        | TFB ONE Plan                            | \$130.00 |
| (805) 798-4662 | TFB ONE Plan                            | Included |
| (805) 798-3430 | TFB ONE Plan                            | Included |
| (805) 612-9078 | T4B ONE Plan                            | \$25.00  |
| (805) 612-9140 | T4B ONE Plan                            | \$25.00  |
| (805) 798-7397 | T4B ONE Plan                            | \$0.00   |
|                | Includes \$25.00 Line Discount ID190002 |          |

EQUIPMENT\$45.84

HANDSET

|                |                                                                 |         |
|----------------|-----------------------------------------------------------------|---------|
| (805) 612-9078 | iPhone 13 Pro Max                                               | \$45.84 |
|                | ID: 202205301103472585, Balance: \$183.20, Installment 22 of 24 |         |

SERVICES\$80.68

Avoid unwanted charges and block Third Party purchases like paid downloads and subscriptions at t-mo.co/block.

PROTECTION PLANS

|                |                          |         |
|----------------|--------------------------|---------|
| (805) 612-9078 | Protection 360 Tier 5 TE | \$18.00 |
| (805) 612-9140 | Protection 360 Tier 5 TE | \$18.00 |
| (805) 798-4662 | Protection 360 Tier 5 TE | \$18.00 |
| (805) 798-3430 | Protection 360 Tier 5 TE | \$18.00 |

T-MOBILE SUBSCRIPTION

|                                                                                                              |                                   |        |
|--------------------------------------------------------------------------------------------------------------|-----------------------------------|--------|
| Your subscriptions automatically renew until you cancel. Cancel anytime. To manage, visit t-mo.co/managesubs |                                   |        |
| Account                                                                                                      | Netflix Standard - T-Mobile Offer | \$8.50 |
|                                                                                                              | Includes \$6.99 Family Discount   |        |

YOU SAVED

TOTAL\$31.99

Service discounts\$25.00  
Includes any discounts for your plan, add-ons and one-time credits

Subscription discounts\$6.99  
Discounts on subscription services through T-Mobile

YOU USED

**138.47<sup>GB</sup>**  
of unlimited data  
with ONE Plan

(805) 798-343044.65<sup>GB</sup>

(805) 612-914031.03<sup>GB</sup>

(805) 612-907824.79<sup>GB</sup>

(805) 798-739719.72<sup>GB</sup>

(805) 798-466218.28<sup>GB</sup>

**2953 minutes of talk &  
823 messages.**

Please see important unlimited plan details below



TAXES & FEES

|                         |        |
|-------------------------|--------|
| T-Mobile fees & charges | \$0.18 |
|-------------------------|--------|

|                  |                 |         |
|------------------|-----------------|---------|
| ONE-TIME CHARGES | Feb 15 - Mar 14 | \$11.56 |
|------------------|-----------------|---------|

CHARGED USAGE

|                                       |              |        |
|---------------------------------------|--------------|--------|
| (805) 798-4662                        | Talk: 1 mins | \$1.99 |
| Itemized charges are listed on page 3 |              |        |

OTHER ONE-TIME CHARGE

|         |                                       |        |
|---------|---------------------------------------|--------|
| Account | Late fee for invoice due Mar 07, 2024 | \$9.43 |
|---------|---------------------------------------|--------|

TAXES & FEES

|                         |        |
|-------------------------|--------|
| T-Mobile fees & charges | \$0.14 |
|-------------------------|--------|

USAGE CHARGE DETAILS

For information only - charges are shown in the One-Time Charges section.

|                |                 |
|----------------|-----------------|
| (805) 798-4662 | Feb 15 - Mar 14 |
|----------------|-----------------|

TALK

| When   | Who              | Description | Type | Min | Cost   |
|--------|------------------|-------------|------|-----|--------|
| Mar 12 | 11:10 AM OUT 411 | Dir Asst    | W    | 1   | \$1.99 |

The date and time corresponds to the local time where the mobile was located.

WHO: **OUT** Outgoing **IN** Incoming TYPE: **W** Wi-Fi Call

TAXES & FEES BREAKDOWN

Below are your T-Mobile fees & charges and your government taxes & fees

The taxes & fees below were summarized as line items above or included in your monthly charges. Here is the breakdown of the individual charges.

INCLUDED TAXES & FEES

|                                     |          |
|-------------------------------------|----------|
| 5025 THACHER RD, Ojai CA 93023-8304 |          |
| TFB ONE Plan - before taxes & fees  | \$127.01 |
| T4B ONE Plan - before taxes & fees  | \$24.99  |
| T4B ONE Plan - before taxes & fees  | \$24.99  |
| Included T-Mobile fees & charges    |          |
| Regulatory Fee                      | \$0.03   |
| Included Government taxes & fees    |          |
| State 988                           | \$0.16   |
| State 911                           | \$0.60   |
| CA PPP Surcharge                    | \$2.22   |

ADDITIONAL T-MOBILE FEES & CHARGES

|                                     |                                |        |
|-------------------------------------|--------------------------------|--------|
| SERVICES                            |                                | \$0.18 |
| 5025 THACHER RD, Ojai CA 93023-8304 |                                |        |
| Account                             | Regulatory Fee                 | \$0.03 |
| Account                             | Federal Universal Service Fund | \$0.15 |
| ONE-TIME CHARGES                    |                                | \$0.14 |
| 5025 THACHER RD, Ojai CA 93023-8304 |                                |        |
| (805) 798-4662                      | Regulatory Fee                 | \$0.02 |
| (805) 798-4662                      | Federal Universal Service Fund | \$0.12 |





WHAT YOU NEED TO KNOW

ONE Plan recurring charges include applicable Government taxes & fees & T-Mobile fees & charges as determined by your primary place of use.

GOVERNMENT TAXES & FEES

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-MOBILE FEES & CHARGES

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

- 1. Regulatory Programs & Telco Recovery Fee, collected & retained by us:
  - a. Regulatory Programs Fee (\$0.50 for voice lines, \$0.12 data only lines) - defrays certain costs for funding & complying with government mandates, programs, & obligations, like E911 and local number portability
  - b. Telco Recovery Fee (\$2.99 for voice lines, \$1.28 data only lines) - defrays costs and charges imposed on us by other carriers for delivery of calls from our customers to theirs and for certain network facilities (e.g. leases), operations, and services we obtain to provide you service
- 2. State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
- 3. Other governmental assessments including, without limitation, gross receipt & excise taxes.

LATE FEES

Late Fees, which are assessed up to the highest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

CONTACT US

Contact us with any questions or disputes about your service or bill:



Call (800) 937-8997 or 611 from your T-Mobile device. TTY Dial 711 to reach a Relay Agent.



Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.



View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB  
You can contact the California Public Utilities Commission with any complaints that T-Mobile was unable to resolve at Consumer Affairs Branch, 505 Van Ness Ave., San Francisco, CA 94102, or by calling (800) 649-7570 or TDD (800) 229-6846, or visiting their website at <http://www.cpuc.ca.gov/complaints>. If you have hearing or speaking limitations and want assistance from the California Relay Service, Dial 711 or visit <http://ddtp.cpuc.ca.gov/relay.aspx> for more information.  
For information about the California PPP Surcharge, please see <https://t-mo.co/CPUC>

During congestion, heavy data users and customers choosing lower-prioritized plans may notice lower speeds than other customers. Video typically streams on smartphone/tablet at DVD quality (480p), unless you add HD-capable (1080p) plan/feature. High-speed tethering up to allotment, if any, and then max 3G speeds. See plan for details.

-----

|                   |                |                |
|-------------------|----------------|----------------|
| CHANGE OF ADDRESS |                | Effective date |
| Address           |                |                |
|                   |                |                |
| City              | State          | ZIP            |
| Home phone        | Business phone |                |



JOSEPH B MAHONEY  
5025 THACHER RD  
OJAI CA 93023-8304



# Keep more of your money.

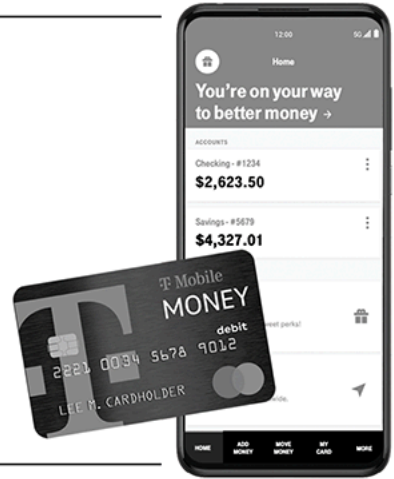
Join in minutes, and say goodbye to account fees.

Get started at [t-mobilemoney.com](https://t-mobilemoney.com)

T-Mobile  
**MONEY**

POWERED BY  
**Bmtx**

Accounts provided  
by Customers Bank  
Member FDIC



Please detach this portion and return with your payment. Please make sure address shows through window.

Pay by phone: \*PAY(\*729) Pay online: [t-mobile.com/pay](https://t-mobile.com/pay)



T-MOBILE  
PO BOX 742596  
CINCINNATI OH 45274-2596

Total due

**\$688.71**

**\$370.63 due immediately**  
**\$318.08 due by Apr 07, 2024**

Amount enclosed

JOSEPH B MAHONEY  
Account number: 966633862

☐ Change your address - Check box and provide new address on reverse side

0409666338620407240000688717930238304